

We have prepared a quote for you

**Cloud Backup for 365 and MDR**

Quote # 026901  
Version 1

Prepared for:

**Armstrong County**

Susan Overcast  
treasurer@co.armstrong.tx.us





**IT SOLUTIONS BUILT  
TO PROTECT YOU**

Wednesday, November 13, 2024

Armstrong County  
Susan Overcast  
101 Trice Street  
Claude, TX 79019  
treasurer@co.armstrong.tx.us

Dear Susan,

I have prepared a proposed solution that includes the products and services we believe to be best suited to meet your business needs.

Please take a look at the proposal, and let me know if you have any questions or concerns. I'll be contacting you in a few days to see how you would like to proceed from here.

Since we do not inventory products, it normally takes one to two weeks to obtain the products and to prepare them for installation at your location.

If you are comfortable with what I have proposed and are ready to get started, simply fill in the acceptance information on the proposal, or click the "Accept" button on the web page link I e-mailed to you. This will notify me of your acceptance so we can order the products and get this work on our schedule. When we have the products ready to install, our dispatchers will contact you to coordinate the installation schedule.

Have a wonderful day, and thank you for considering CTSI for your technology needs!

Kris Hazen  
Associate Technology Consultant  
Computer Transition Services, Inc.

Product

Description	Price	Qty	Ext. Price
Managed Detection & Response for Microsoft 365 Subscriptions, Monthly	\$1.67	23	\$38.41
Cloud Backup for Microsoft Office 365 - Per Seat - Billed Monthly	\$3.00	23	\$69.00
Handling Fee	\$15.00	1	\$15.00
Subtotal:			<b>\$122.41</b>

Fixed Services

Description	Price	Qty	Ext. Price
MDR Setup and Configuration	\$135.00	1	\$135.00
Office 365 Backup Solution Setup and Configuration	\$120.00	1	\$120.00
Subtotal:			<b>\$255.00</b>

Estimated Services

Description	Price	Qty	Ext. Price
Operations Specialist	\$105.00	2	\$210.00
Troubleshoot unforeseen issues			
**After hours & premium after hours rates are calculated at 1.5 or 2 times the normal hourly rate			
** The above professional fees are estimated based on our experience with other customers. It may take more or less time for your installation. You will only be billed for actual time spent. This estimate is for the services listed above ONLY. Ongoing support will be billed at our normal hourly rate in quarter hour increments.**			
** The above recommended solution has been reviewed for technical soundness. However, when new hardware or software is combined with the many combinations of legacy hardware or software, it is possible that we may experience compatibility issues between the old and new. While we have worked to identify any major issues, unforeseen compatibility problems encountered, if any, will be resolved with best efforts between CTSI, you and the vendor. These efforts may result in additional professional service fees not indicated on this proposal.			
Subtotal:			<b>\$210.00</b>



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## Cloud Backup for 365 and MDR

### Prepared by:

#### CTSI

Kris Hazen  
806-793-8961  
Fax 806-793-8968  
KHazen@ctsinet.com

### Prepared for:

#### Armstrong County

101 Trice Street  
Claude, TX 79019  
Susan Overcast  
(806) 553-2862  
treasurer@co.armstrong.tx.us

### Quote Information:

**Quote #: 026901**

Version: 1

Delivery Date: 11/13/2024

Expiration Date: 11/29/2024

## Quote Summary

Description	Amount
Product	\$122.41
Fixed Services	\$255.00
Estimated Services	\$210.00
Total:	<b>\$587.41</b>

Please do not pay from this proposal. Invoices will be issued from CTSI based on the information presented here, but at a later date. Because proposed solutions often include estimated services and/or expenses (depicted as Estimated), the actual amount billed will normally vary from what appears above.

I understand the nature of CTSI's engagement for professional services and for the purchase and installation of computer equipment. I confirm to you that the information and arrangements outlined in this proposal are in accordance with my understanding and are agreeable to me.

### Payment Terms:

**Hardware & Software Products:** I understand that CTSI requires full payment for the hardware and software product within twenty (20) days of the invoice date for the same and that this invoice will be generated once all hardware and software product has been received by CTSI. Insurance and security responsibility will pass to client upon delivery to the client's location.

**Professional Services:** I understand that professional services, mileage and other expense charges are billed weekly as delivered and that payment is due within twenty (20) days of the date on the invoice.

**Past Due Amounts:** If payment is not received within twenty (20) days of the invoice date, CTSI may add a "finance charge" fee at the rate of 1½ % per month on the unpaid amount, and/or suspend further services.

### CTSI Restocking Terms:

I understand that there will be a 25% restocking fee applied to any product that I have approved on this proposal if I decided after CTSI has received that I no longer want the product.



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Computer Transition Services, Inc.

Armstrong County

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: Kris Hazen

Name: Susan Overcast

Title: Associate Technology Consultant

Date: \_\_\_\_\_

Date: 11/13/2024

## Our Awards, Partners & Associations

### OUR PARTNERS



### OUR AWARDS



Our Awards, Partners & Associations

## ASSOCIATIONS



**ASSOCIATE MEMBER OF  
THE INDEPENDENT  
BANKERS ASSOCIATION  
OF TEXAS/IBAT.**

\*Associate membership in the Independent Bankers Association of Texas is open to companies that provide products or services supportive of community banking. Associate Members supply references to IBAT and are not subject to extensive due diligence.



**CORPORATE MEMBER  
OF THE TEXAS ORGANIZATION OF RURAL &  
COMMUNITY HOSPITALS/TORCH**

**BUSINESS ALLIANCE PROGRAM  
MEMBER OF TEXAS ELECTRIC COOPERATIVES**